

Accessibility

Although sand islands provide amazing scenery and distinctive experiences, those with mobility issues may find it difficult to navigate their natural terrain. It's critical to give accessibility first priority so that everyone can enjoy these locations. Traditionally access on site has been difficult to secure.

We currently offer a limited number of rooms with ramp access to their door. The main boardwalk on site is accessible for wheelchair users and there are plentiful amounts of Maps on Site to identify where you are. Our people undergo an intensive course to educate all visitors on the value and feasibility of accessibility. In addition to this we provide personnel with the necessary training to help guests with disabilities and promote treating those with impairments with dignity.

We do provide Elderly and guests with Mobility Disability's the chance to have a buggy transport off the beach to reception where after a concrete path and boardwalk provide access to accommodation. This said as part of the 2024 Corporate Strategy we hope to improve a number of things.

In 2024 we aim to improve the following:

Beach Wheelchairs:

We currently do not have Beach Accessible wheelchairs.

Beach wheelchairs will become available in September 2024, with large, inflatable tyres that make rolling over sand easy. With the help of these chairs, people with mobility impairments can visit the beach and take in the sea and sand.

Accessible Pathways

Our pathways are solid, wide, and mostly level so that individuals in wheelchairs or walkers can easily navigate them. Important locations like picnic sites, restrooms are easily accessible.





Accessible Amenities

Currently onsite we have one public toilet block that is suitable for use by people with disabilities in terms of having a handrail. There is not an enlarged stall suitable for a person in a wheelchair. Our Putney place rooms are suitable for persons with a mobility disability. In 2024 we plan to demolish our current ablution block at the Bar & Bistro to make way for a new one with Disability friendly Toilets and Showers.

Accessible Accommodation

Our newer lodgings include amenities like wide doorways, ramps, and accessible bathrooms to make them accessible. There are accessible lodging alternatives on the island and in the surrounding areas.

Information and Signage



To help visitors, post plain, readable signs using straightforward language and symbols. Disclose details about accessible services and facilities, like wheelchair rentals and accessible sightseeing.

Our Site maps identify what types of walks can be undertaken.

Our People

We continue to educate all visitors on the value of accessibility and provide personnel with the necessary training to help guests with disabilities. Promote treating those with impairments with dignity. We intend to do enhance this program by using micro credentialing software Typsy Training.



For other disabilities

Being at the start of our accessibility journey we do not currently do have Braille facilities for those with blindness however we DO allow guide dogs on site and in rooms and train our people to never interfere with the dogs. Currently we do not have Hearing Assistive Technology systems (HATs) or Assistive Listening Devices (ALDs) on site. We do not have tactile paving on site.

Lobbying Government at Local, Federal, and State

We are continuing to work with government for cohesive, and collaborative solutions to problems facing the island, including the quality of roads on the island for people with disabilities and the condition of walking tracks across the island.

Continuous Improvement

We recognise we are in the early stages of our accessibility journey. Based on input from visitors and accessibility specialists like Adrienne from 'Get About Able', we continue to evaluate and enhance accessibility measures on a regular basis. This guarantees that the location will always be inclusive and hospitable to everyone.

